



Returned product for all listed manufacturers MUST be segregated within the shipping container according to Debit Memorandum and Return Authorization, if applicable.

Deviations from these shipping procedures may prohibit processing and credit issuance.

Ship All Product Returns To:
Stericycle RMS
Trade Returns
2670 Executive Drive
Indianapolis, IN 46241

Return Authorization for the following manufacturers can be obtained by providing your company information and debit memo number via one of the following methods:

Website: http://www.expertreturn.com

Non-CII Returns Email: gtr@stericycle.com

Non-CII Returns Fax: 877-546-9068

CII Controlled Email: CIIREquests@stericycle.com

CII Controlled Fax: 888-345-1445

Customer Service: 877-546-8441

Acorda Therapeutics, Inc
Actavis Elizabeth (Kadian returns only)
\*Ambi Pharmaceuticals
AstraZenca
\*\*Aptalis Pharma Technologies
\*Baxter Anesthesia & Critical Care
\*Bristol-Meyers Squibb
Dey L.P.
\*Daiichi-Sankyo, Inc.
\*Eisai, Inc
Elan Corporation
Endo Pharmaceuticals

Ethex Corporation
Forest Pharmaceuticals
\*Hospira (C-II only)
†JHP Pharmaceuticals
King Pharmaceuticals
\*MCR American Pharmaceuticals
Meda (formerly Medpointe Healthcare, Inc)
Mylan Pharmaceuticals
New American Therapeutics – See Below
\*\*Paddock Laboratories
Par Pharmaceuticals, Inc

Ranbaxy Laboratories
Ranbaxy Pharmaceutical
Spear Dermatology
Ther-Rx Corporation
Triax – see below
UDL Laboratories
Vivus, Inc.
Wallace Pharmaceuticals
Warner Chilcott
Watson Pharmaceuticals
\*Zydus Pharmaceutical

Please Note:

\*Shipper must use Manufacturer Specific Return Authorization

\*\*Manufacturer requires Return Authorization

† Manufacturer requires Return Authorization for damages/exceptions only

Special Instruction Clients:

\*Triax- Request RAFs via Rx Crossroads – email: triaxcs@rxcrossroads.com Fax: 888-556-7337 Phone: 866-488-7429

\*New American Therapeutics via NATX Customer Service: Phone: 888-489-5937 Fax: 877-416-9822

Return Authorization for the following manufacturers can be obtained by contacting Client Services at the numbers below:

- 1. GlaxoSmithKline 888-871-7115 – Phone 800-901-0943 – Fax RGA NOT Required
2. JOM Pharmaceuticals 866-664-1399 – Phone 800-651-8198 – Fax RGA Required for Exceptions
3. Sunovion – Direct accts 888-394-7377 – Phone 508-787-4191 – Fax RGA Required
– Indirect accts 877-797-8374 – Stericycle Retail Returns
4. Takeda Pharmaceuticals 888-410-6619 – Phone 866-507-8721 – Fax RGA Required

Manufacturers’ Return Goods Policies viewable at http://www.expertreturn.com